

Please follow these steps below to get access to Absolve's portal. Let me know if you were able to login to the portal.

**Step 1:** Click on this link: [https://absolve-portal.force.com/eep/cveep\\_Activate](https://absolve-portal.force.com/eep/cveep_Activate)

**Step 2:** Type in your email address within the line called "Email" and click the "Activate" button



**Step 3:** You will receive a 2<sup>nd</sup> email within 10 minutes. This email confirms the email address entered is active. This email has a link that will take you to a spot where you can set a password. Passwords are subject to complexity rules (minimum of 8 characters and have to include 3 of 4 character types (upper, lower, numeric, special). This is the page you will see.

Once you set your password, you can login at <https://login.salesforce.com>. Passwords change every 90 days and you will be asked to change your password on the next login on or after 90 days.

\*If you are not receiving the emails from [developer@claimvantage.com](mailto:developer@claimvantage.com) you will need to contact your IT department/individual or Spam service provider and ask them to white-list (add to safe sender list) [developer@claimvantage.com](mailto:developer@claimvantage.com) as sometimes a company's email filters holds this email up as they think it is a phishing attach so you may not see it in your SPAM/JUNK folder at all.